**EDUCATION**

San Francisco State University | San Francisco, California                                             December 2023

**Bachelor of Arts in Biology**

**WORK EXPERIENCE**

**Mujiri Oakland** | *Server* |Oakland, California                                   Jan 2023 - Jan 2024

* Managed more than 80 guests each night, efficiently seating and handling reservations using the, resulting in optimized capacity and enhanced patron communication.
* Quickly learned a detailed menu and became known as a trusted source of culinary recommendations as it relates to seafood, sushi preparation, and pairing knowledge.
* Demonstrated consistent and exceptional time management ensuring more than 80 patrons a night were successfully served.
* Managed and coordinated communication needed between front and back-of-house staff, consisting of 8 staff members, for operational efficiency and fostering effective interpersonal interactions.

**Sobre Mesa** | *Server* |Oakland, California                      Jul 2021 - Oct 2022

* Efficiently managed and marketed menu items and restaurant’s story through comprehensive menu guidance, connecting the menu to the origin of the restaurant, and pivoting quickly to successfully serve a diverse variety of dietary requirements and requests.
* Proactively sought to engage with ongoing food and cocktail development and played a key role in facilitating 15 special events.
* Responsible for training 10 new servers, simultaneously managing their training education while executing existing server role.

**The Marine Mammal Center | *Intern*** | Sausalito, CA                          Apr 2019 - Aug 2019

* Led more than 8 tours each day, guiding volunteer opportunities, developing 3 educational programs, educating visitors on marine conservation, and answering questions about the facility’s history, marine conservation efforts, and patient care.
* Promoted to shift leader, responsible for managing volunteer preparedness including briefing 10 volunteers each day on updated metrics, patient profiles, and the latest events to support all guest visits to the facility.
* Responsible for responding to volunteer inquiries via radio throughout the day.
* Successfully trained 5 volunteers to independently support visitor and volunteer events and supported ongoing educational needs.
* Supporting key conservation and rehabilitation efforts, working with professional veterinarians to extend the life and improve quality for facility patients.

**SKILLS**

* Computer: Microsoft Outlook, Windows & Mac OS, Microsoft Office, Social Media Platforms (Instagram, Twitter, Facebook), Google Drive, Adobe
* Conferencing: Zoom, Google Hangouts, Skype
* Communication: Managing interpersonal conflict, Streamline operations to improve communication
* Time Management: Multitasking in a high-paced environment, manage multiple projects at once, completing projects in a timely manner by prioritizing tasks strategically.

**ADDITIONAL WORK AND LEADERSHIP EXPERIENCE**

**Volunteer** | Omni Commons Town Fridge, Oakland, CA                       2020 - Present

**Server** | Hillside Supperclub, San Francisco, CA                   Aug 2016 - Mar 2020

**Server** | Cybelle’s, San Francisco, CA           Sept 2015 - Jul 2016

**Canvasser and Trainer |** GreenPeace USA, Sacramento, CA                                           Jun 2015 - Aug 2015